



Lucidworks Fusion for the Digital Workplace

Increase employee productivity with broader access to knowledge across your organization.

Enabling knowledge workers to do their best work requires innovation and collaboration. But in most organizations, information and content is siloed in disparate and sometimes hidden repositories. When it can be found, it's often outdated or incorrect.

Lucidworks Fusion uses advanced search and machine learning to understand user intent and provide the right content to users, no matter where it resides. Fusion reduces the amount of time employees spend looking for information, freeing them to service customers and provide value to your business.

Break down silos and increase content findability

Siloed data stifles productivity, as workers waste time searching for information or duplicating efforts. Fusion brings in the data with connectors to common sources like SharePoint, Box, Google Drive, and Slack. As data is ingested, Fusion classifies and clusters the content so employees can find it when they need it.

Shorten time to value for new apps

Fusion includes a visual application studio that lets you make rich, purpose-built applications for different users and use cases. Create interactive dashboards and custom workflows for specific business needs. Fusion's built-in integrations for popular data science, analytics, and DevOps tools free developers for more innovation and less time building things from scratch.

Understand user intent to personalize workplace experiences

Employees expect personalized, contextual experiences from their consumer apps. Fusion gives them the same type of personalization at work. Fusion uses ML to predict user intent, then delivers tailored search experiences based on an employee's department, location, or job title. Fusion continuously adapts to changing content and usage patterns.

Ensure resiliency and compliance at scale

Fusion's microservices architecture makes it easy to deploy new applications, add new data sources, and perform upgrades with zero downtime. Dynamic auto-scaling policies efficiently minimize infrastructure costs and document-level security access controls prevent unauthorized users from seeing sensitive content. Built on leading open-source technologies, Fusion scales dynamically.



"The fact that with Lucidworks Fusion we can support 56 global sites and an internal intranet that has over 8 million documents and multiple collections with three people is very impressive."

-Alex Flynn, Senior IT Manager, SAS



"We see Lucidworks as being instrumental to our capability to improve the discoverability and findability of content within the digital workplace."

-Sean Duffy, Director of Product Management, Igloo Software

Give your employees faster access to the information they need with:



ROBUST CONNECTOR FRAMEWORK AND SDK

Connect to any data source and build custom connectors with an SDK.



FLEXIBLE DEPLOYMENT OPTIONS

Cloud-native deployment with Kubernetes for any cloud, on-prem, or hybrid environment.



SIGNALS-DRIVEN RELEVANCE

Personalize each employee's experience, based on search behavior or profile info like department or location.



FAST APPLICATION DEVELOPMENT

Build intuitive front-end interfaces with Fusion's application studio.



QUERY REWRITING ALGORITHMS

Fix poorly performing search terms, misspellings, and synonyms to automatically improve results.



ANALYTICS

Understand user behavior, run A/B tests and understand document relevance.

Lucidwork Fusion for the Digital Workplace

ML-powered search and hyper-personalized applications aren't just for dating and dining anymore. Lucidworks Fusion helps you bring them to the workplace for faster decisions, happier teams, and raving customers. Fusion understands user intent and delivers the most relevant, contextual information to your team members.

Trusted By



For More Information or to Get Started

Visit www.lucidworks.com/contact to learn more about Fusion solutions for the Digital Workplace.